

# ANNUAL REPORT 2024



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#### **About Us**

Established in October 2017, Cycling Without Age Singapore (CWAS) is the first Asian chapter of a global movement to combat senior loneliness through the magic of bicycle rides. CWAS is a registered charity with IPC status, dedicated to bringing joy to seniors and reducing social loneliness through meaningful community engagement, volunteering and micr jobs.

Guided by our unique service model of "seniors for seniors", we transform loneliness into genuine social connection, bringing joy, purpose, and a sense of belonging to seniors across Singapore. Our 3E framework - Engage, Enrich, Empower - underpins every programme:

- Engage | We engage seniors through nostalgic trishaw rides through Singapore's beloved green and blue spaces, sparking conversations and friendships.
- Enrich | Arts-based reminiscence sessions deepen those conversations while celebrating personal stories.
- Empower | Participants graduate from passengers to contributors, training as trishaw pilots and bicycle mechanics before volunteering to keep our fleet rolling.

Operating 22 trishaws from four hubs - Gardens by the Bay, Jurong Point, Jurong Lake Gardens and Khatib - we offer more than an outing for seniors: we offer social connection and community, helping seniors find their tribe and live with renewed purpose.



#### **OUR VISION**

We bring joy to seniors



#### **OUR MISSION**

We engage our seniors in happy hours of community activities to reduce loneliness

#### CEO's Message

This is by far the most interesting year for me as I have been entrusted to steer CWAS through pivotal transformation. The charity now stands at crossroads, ready to carve out a refreshed niche in Singapore's senior community landscape.



Drawing on community sensing, stakeholder conversations, and current research, I crafted a new theory of change that zeroes in on an often-overlooked group - older men who shy away from typical Active Ageing Centre activities but flourish with hands-on pursuits like cycling and bike repair.

With this clearer focus, we have forged new partnerships and launched pilot programmes in Nee Soon South and Pioneer. Early qualitative feedback is inspiring: many seniors say it has been "a long time" since they felt so joyful and socially connected.

#### CEO's Message

Our new Theory of Change is simple yet impactful. We use trishaw rides, old school games and art workshops to spark reminiscence and build a positive outlook among seniors. Guided by our "seniors for seniors" approach, we create opportunities for social connection and empower seniors to reintegrate into the community through meaningful volunteerism.

Looking ahead, we aim to grow our impact through strategic sponsorships and partnerships. We believe in the power of collaboration—alone, we may go fast, but together, we can go far. New programmes that we are planning for 2025 include:

- Trishaw Docents, who will be trained to guide and share stories during rides
- A Bicycle Co-operative, where seniors take the lead in maintaining and repairing bikes

These programmes support our vision of ending senior loneliness and enabling seniors to live happier, healthier lives through the power of cycling. Follow us on social media to stay updated on our journey and transformation—we're just getting started.

#### **Board of Directors**



Mr Aaron Yeoh Chairman

Date of Appointment: May 2017

Board Meeting Attendance: 7/7



Ms Dorothy Teo Vice Chair

Date of Appointment: May 2017

Board Meeting Attendance: 7/7



Mr Jeremy Tan Board Director

Date of Appointment: May 2021

Board Meeting Attendance: 5/7



Ms Jean Tan Board Director

Date of Appointment: Aug 2022

Board Meeting Attendance: 7/7

#### **Board Meetings**

- 1. 26 Feb 2024
- 2. 5April 2024
- 3. 3 June 2024 AGM
- 4. 10 June 2024
- 5. 26 August 2024
- 6. 9 September 2024
- 7. 25 November 2024



#### Our Impact in 2024



807

**Service Users** 



48

Senior Volunteers Trained



21

**Partners** 



807

**Trishaw Rides Provided** 



#### **Our Programmes**

How We Engage, Enrich and Empower Seniors from Service Users to Contributors

# ENGAGE: PETALS & PEDALS PROGRAMME @ GARDENS BY THE BAY











Launched on 16 September 2024, the Petals & Pedals (P&P) programme is a joyful collaboration with the People's Association Active Ageing & Family Life Division, designed to bring seniors from across different precincts together for enriching day outings at Gardens by the Bay.

Each session offers a thoughtfully curated experience - nostalgic trishaw rides, a guided tour of the Flower Dome, communal lunch, and light-hearted games that foster connection and joy.

Looking ahead to 2025, we plan to bring Petals & Pedals closer to home, extending the programme into heartland neighbourhoods so that more seniors, especially those who wish to age in place, can enjoy its benefits within their own communities.

# ENGAGE: ACTIVE GENERATIONS SASCO @ KHATIB











With a refreshed Theory of Change, the Active Generations Programme (AGP) was officially launched in Nee Soon South on 26 October, in collaboration with SASCO Active Ageing Centre and the People's Association Residents' Network.

More than just trishaw rides, AGP offers a holistic and empowering experience -combining communal dining, art-based activities, and opportunities for seniors to contribute as volunteers. The programme is designed to engage seniors meaningfully, encouraging them to move from passive participants to active changemakers within their community. As of end-December, we are proud to share that 14 service users have transitioned into senior volunteers, embodying our vision of seniors supporting seniors.

# ENGAGE: ACTIVE GENERATIONS JURONG POINT











The Active Generations Programme (AGP) expanded its reach to Jurong Point with an official launch on 2 November, in partnership with Link Asset Management.

In Jurong, we collaborate with a network of Active Ageing Centres - from West Coast to Pioneer - to bring seniors together for meaningful shared experiences. Hosted at Jurong Point shopping mall and Jurong Central Park, each session offers a warm morning of communal dining, trishaw rides, and reminiscence art workshops, fostering connection, joy, and a deeper sense of belonging.

# ENRICH & EMPOWER: BICYCLE MECHANIC COURSE & TRISHAW MAINTENANCE







Last year, we introduced a new service model: "seniors for seniors." Through this approach, we actively recruit and empower older adults - not just as beneficiaries, but as valued volunteers. We begin by training them as trishaw pilots, then upskill them further with a basic bicycle mechanics course in partnership with Shimano Cycling World and the Singapore Cycling Federation.

Armed with new confidence and capabilities, these senior volunteers now play a key role in maintaining our fleet, most recently assembling and servicing our new addition of 12 trishaws. It's more than skills training- it's about restoring purpose, building community, and demonstrating that seniors can lead and give back meaningfully.

#### **OUR VOLUNTEERS**







Volunteers are the heart of Cycling Without Age Singapore, playing a vital role in extending our reach and deepening our impact alongside our dedicated full-time team.

Beyond service, our volunteers are part of a close-knit community. We come together to celebrate festive occasions, cycle across Singapore, and even participate in overseas rides to raise funds and awareness -fostering camaraderie, purpose, and shared commitment to our mission.

Our deepest heartfelt thanks to our awesome volunteers!

# Testimonial from Volunteers

I was just cycling at Gardens by the Bay when I saw the trishaw. I never imagined stopping that day would lead me to something so meaningful. Now, I ride not just for leisure, but to bring joy to others."

— Edward, CWAS Volunteer





"Just bringing them out for fresh air, to smile again, that's enough to make my day."

 Daniel, CWAS Volunteer (Nee Soon South)

"As a senior myself, piloting the trishaw lets me give back in a way that's active, meaningful, and full of heart." Mr. Han, CWAS Volunteer (Nee Soon South)



Cycling Without Age Singapore Ltd.

#### STATEMENT OF FINANCIAL ACTIVITIES For the Financial Year Ended 31 December 2024

	Unrestricted fund		Restricted funds				
Note	General Fund	Charity and Community Engagement Programme Grant C3A Grant		NCSS Tech and Go Grant	Total	Total	
10.	2024	2024	2024	2024	2024	2023	
	\$	\$	\$	\$	\$	\$	
		(Note 8)	(Note 9)	(Note 10)			
U	5,674				5,674	28,986	
11	44,145	-	-	-	44,145	68,676	
	19,365	=	=	82 <u></u> 1	19,365	25,000	
	54,529	39,670	11,172	=	105,371	200,627	
	4,811		185	J#8	4,811	200	
	128,524	39,670	11,172	3₩(	179,366	323,489	

Trishaw rides

Government grants

Income from gnerated funds:

Voluntary donations

Other income

Income

Cycling Without Age Singapore Ltd.

#### STATEMENT OF FINANCIAL ACTIVITIES (Cont'd) For the Financial Year Ended 31 December 2024

	53	Unrestricted fund	Restricted funds				
	Note	General Fund 2024	Charity and Community Engagement Programme Grant 2024	Generations C3A Grant 2024	NCSS Tech and Go Grant 2024	Total 2024	Total 2023
		\$	\$ (Note 8)	<b>\$</b> (Note 9)	\$ (Note 10)	\$	\$
Less: Cost of generating fund Fund raising expenses Programme activities and event	11	6,650 5,589 12,239		341 341		6,650 5,930 12,580	13,233 15,687 28,920
Less: Governance and administrative costs	3	228,854	21,409	18,378	2,411	271,052	440,300
(Deficit)/Surplus for the financial year, representing net movement in funds  Reconciliation of funds	1800	(112,569)		(7,547)		(104,266)	(145,731)
Total funds brought forward		205,272	-	1,739	4,883	211,894	357,625
Total funds carried forward	(8	92,703	18,261	(5,808)	2,472	107,628	211,894

Auditor's remuneration

Licences and IT costs

Refund of unutilised grant Repairs and maintenance Shipment and delivery

Total carried forward

General and administration

Depreciation of plant and equipment

Bank charges

Insurance Legal fees

Publicity Office rental

Staff costs

Cycling Without Age Singapore Ltd.

#### NOTES TO THE FINANCIAL STATEMENTS For the Financial Year Ended 31 December 2024

#### 3. GOVERNANCE AND ADMINISTRATIVE COSTS

	Unrestricted fund	Restricted funds				
Note	General fund 2024	Charity and Community Engagement Programme Grant 2024	Strengthening Generations C3A Grant 2024	NCSS Tech and Go Grant 2024	Total 2024	Total 2023
	\$	\$	\$	\$	\$	\$
		(Note 8)	(Note 9)	(Note 10)		
	3,917		<u></u>	ē 1	3,917	3,858
	111	5 <b>-</b> 0	-	-	111	103
4	2,286	989	-	-	3,275	2,548
	445	( <b>-</b> )	(**)	-	445	374
	2,151	-	-	-	2,151	2,012
	982	3 <b>—</b> 3	8=	-	982	760
	7,745	-	_	2,411	10,156	27,638
	954	1.50	898	1.5	1,852	9,452
	12,180	3,000		₩	15,180	27,557
	=2	8 <del>=</del> 8	100	-	-	290
	9,360	-	:3 <b>=</b> }	-	9,360	2,895
	3,600	3,350	-	8	6,950	592
	144,514	13,500	16,294	-	174,308	302,163
	188,245	20,839	17,192	2,411	228,687	380,242

Total brought forward

Staff and board welfare

Transportation and travel

Sundry expeneses

Travel expense

Volunteer cost

Utilities

Staff retreat and membership

Telecommunication and internet

Stationery, photocopy and printing expenses

Cycling Without Age Singapore Ltd.

#### NOTES TO THE FINANCIAL STATEMENTS For the Financial Year Ended 31 December 2024

#### 3. GOVERNANCE AND ADMINISTRATIVE COSTS (Cont'd)

Unrestricted fund		Restricted funds				
General fund	Charity and Community Engagement Programme Grant C3A Grant		NCSS Tech and Go Grant	Total	Total	
2024	2024	2024	2024	2024	2023	
\$	\$	\$	\$	\$	\$	
	(Note 8)	(Note 9)	(Note 10)			
188,245	20,839	17,192	2,411	228,687	380,242	
27,020	-	=	-	27,020	45,692	
26	*	-	(#S	26	522	
483	-	-	-	483	1,135	
5,076	<b>*</b>	90	(#3	5,076	1,224	
88			-	88	301	
1,422	5 <b>2</b> .6	-		1,422	1,208	
2,707	300	-	-	3,007	3,708	
2,402	380	*	181	2,402	3,882	
525	-	-		525	802	
860	270	1,186	(#)	2,316	1,584	
228,854	21,409	18,378	2,411	271,052	440,300	

The total Governance and Administartive cost for the 12 months ending 31 December 2024 was \$272,052.

The total expense for the same peiod last year was \$440,300.

The decline in expenditure was mainly due to restructure of the organsisation with reduced manpower costs and achieved manpower savings.

The fundraising and Donation income of \$49819 was lower than the budgeted due to challenges from the restructure of the charity.

Our Donations and Fundraising Income

donations and fundraising income for the year ending 31 December 2024 was \$49819 and out of the total donations of \$49819, \$25055 was tax deductible and \$24764 was non tax deductible.

The fundraising Income for the year was \$44145, and corresponding fundraising expenses of \$6650. The Fundraising efficiency ratio of 15%, is in compliance with the 30/70 efficiency ratio rule set by the Commissioner of Charities

#### **Our Financials**

#### Our reserve position is as follows:

	Current Year	Prior Year	Increase/Decrease
Total Funds	107628	211894	-104266
Ratio of reserve to annual operating			
expenditure	0.41	0.59	-0.18

The reserve ratio slighlty declined as the charity builds up a new team and a self sustaining funding model.

A major milestone this year was purchase of 12 brand new trishaws which have been deployed in 5 Strategic locations around the island.

The charity is looking forward to a more robust financial standing ahead with new strategic direction.

The reserves will be built up slowly as the charity focuses on new infrustructure and development strategies.

Conduct of Affairs

The Board of Directors ("Board") conducts its affairs as set out in the CWAS Constitution and the Terms of Reference.

The Board provides guidance to the Executive Director (ED) in overseeing the smooth day-to-day operations of CWAS.

The Board also provides consultative, networking and resource support to the CWAS Management Team to ensure smooth service delivery, compliance with all relevant laws and regulations and sustainability of CWAS.

To assist the Board in the execution of its duties, the Board has delegated specific functions to various committees. These committees operate within the Terms of Reference approved by the Board.

The Board's decision and approval is required for the following matters:

- Corporate and services strategies and policies
- Annual budget
- Strategic alliances

Board Directors are considered volunteers and do not receive remuneration.

All remuneration to paid staff are reviewed and approved by the board.

Paid staff are not involved in setting their own remuneration.

There is no paid staff receiving remuneration exceeding \$100k.

The Board meets at least 6 times a year and more than half of the Board must be present for proceedings to be valid.

The Board can also participate in decision-making via electronic communications and in writing.

The number of meetings attended by the Board during the financial year can be found in page 9 of this report.

#### Appointment as Director of the Board

All potential Directors of the Board will be invited to first serve in one of CWAS's management committees. They are also required to attend one Board meeting as observers before they can be co-opted as a Board Director. This is to familiarise them with the strategic directions and operations of the organisation, including the governance framework and Board responsibilities

Besides briefing at meetings and email circulars, Board Directors are encouraged to attend training programmes when necessary, to keep apprised of relevant new laws, regulations and changes in the charity landscape.

Board of Directors Composition and Membership

All Directors of the Board are independent and do not receive any remuneration for the services to the organisation, with the exception of the ED.

In addition to the related party transactions disclosed elsewhere in the financial statements, the Company carried out the following transactions with the related parties on terms between the parties during the financial year.

	2024	2023
	\$	\$
Key management personnel compensation		
Chief Executive Officer		
Salaries and bonuses	51,619	101,920
Central Provident Fund contributions	7,954	11,752
	59,573	113,672
Number of key management in remuneration bands		
Below \$100,000	1	
\$100,001 to \$200,000		

Apart from key management personnel listed above, there was no other staff received more than \$100,000 in annual remuneration during the financial year ended 31 December 2024.

New Directors are selected based on:

Knowledge of and/or specific skill sets Management experience

- Diversity
- Alignment to CWAS's vision, mission and core values

Directors are generally elected yearty at the annual general meeting unless specific needs arise in the year.

Risk Management and Internal Control

The Board has overall responsibility for the charity's key risks to safeguard the charity's interests and its assets.

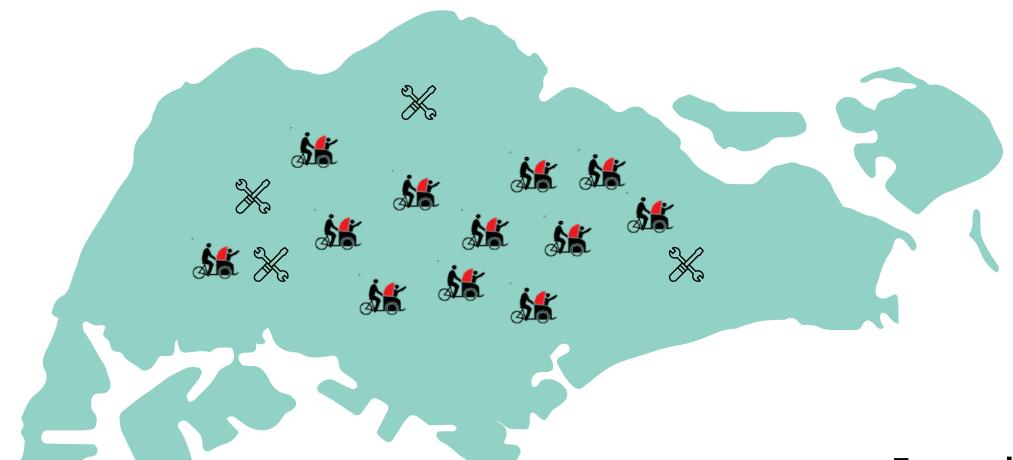
They have an oversight function, ensuring that processes are in place, and are adequate and effective in fulfilling the mission of CWAS.

The audit committee assists the Board in providing risk management oversight while the ownership of day- to-day management and monitoring of existing internal control systems are delegated to the Management Team.

Expansion Plan to End Senior

Loneliness





Bicycle Co-operative at Bus
 Interchanges

Jurong East · Sembawang Tengah · Tampines

#### **Expanding Trishaw Rides**

Sengkang, Pasir Ris Park, Woodlands Waterfront, Punggol Promenade, Punggol Waterway, Toa Payoh, Bishan, Potong Pasir, Upper Boon Keng/Geylang Bahru, Mountbatten, Jurong Lake Gardens, Delta Avenue

#### Join Us to End Senior Loneliness

Help us create a Singapore where no senior is left alone. Contact us and let's explore a sustainable partnership.

Contact Us: info@cyclingwithoutage.sg

Website: www.cyclingwithoutage.sg

- (O) Instagram | @cyclingwithoutagesg
- Facebook | @cyclingwithoutagesg
- in LinkedIn|Cycling Without Age Singapore