



The right to wind in your hair!

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### Interested potential volunteers

Potential volunteers that want to sign up to become trained and active as a pilot are coming in via different channels:

1. Direct via the website [www.cyclingwithoutage.sg](http://www.cyclingwithoutage.sg)
2. Via e-mail they show their interest
3. Via giving.sg they show their interest

All of them need to be directed to the website to sign up in the portal Rosterfy.

In the portal they cannot continue further if they have not given date of birth and signed the waiver form. If the volunteer is younger than 16, they will be told that they are too young to volunteer yet as a pilot. If the volunteer is between 16 and 18 years old, they will receive a mail with a waiver form to be signed by their parents. This form needs to be uploaded first, before they are able to sign up for trainings.

After successful registration, volunteers are only able to see the trishaw-training shifts and the Aging simulation training shifts. This to prevent untrained volunteers to sign up to ride the seniors.

After attending a 3-hour training session with a max of 5 attendees by one of the CWA-trainers, volunteers get a code 1, 2 or 3.

**Code 1** - means good to go, without any extra training.

**Code 2** - means, needs an extra practise round with a trainer or an experienced pilot volunteer. Especially on the route from the centre the volunteer is interested in.

**Code 3** - means, extra training session needed for this volunteer.

All trainers feedback every student after the training session to the Ops and Development team.



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After completing the training session(s) successfully the volunteer will be transferred in Rosterfy to the 'trained pilots' group and is able to sign up for shifts to bring seniors out.

The first shift that the pilot signs up for, the first hour a training session as well as the pilot will discover the route without a passenger yet. This is so the pilot knows the route and the potential difficulties as well practises his/her skills again.

After the trial ride, they are good to go and enjoy the outdoors with the seniors.

Next shifts will be full on and good to go with the seniors.